



# THERMAL HIRE LTD

## HEAT TREATMENT SPECIALISTS

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## Quality Policy Statement

Thermal Hire's commitment to Quality is total; the Company has established and maintains a Quality Management System consistent with the requirements of BS EN ISO 9001:2015 for all provisions and BS EN 9100:2016 (AS9100 Rev. D) in the delivery of quality Heat Treatment Services.

The Quality Management System documents the disciplined procedures that statutory and regulatory requirements demand.

A copy of this Quality Policy statement is included in the induction procedure for all new personnel, in order to ensure that from the outset employees understand that quality is the responsibility of everyone in the organisation.

Thermal Hire Limited seeks to continually improve the services offered by establishing a policy of continual improvement and as such has the following Quality Objectives;

- continually develop and train employees to fulfil their roles
- aim to provide continual customer satisfaction
- conduct proactive and scheduled maintenance to ensure reliability of plant, equipment and machinery.
- maintain accurate stock levels in order to meet or exceed customer expectation
- use key performance indicators and process measurements to make informed business decisions.

On a regular basis this Quality Policy Statement and objective outcomes are reviewed and monitored for their ongoing effectiveness.

As a Director of Thermal Hire Limited the Quality Management System has the full support of the Board of Directors.

B. Riley  
Director

14/11/2025